iris care group

Redefining **Care.**
Improving **Lives.**

Providing specialist pathways of care

We are committed to enabling people to live meaningful lives.

At Iris Care Group we are experts in supporting individuals with complex needs and behaviours that may challenge.

Our multidisciplinary teams are able to operate across all service areas to provide dedicated therapeutic care. We take pride in offering safe, compassionate and empowering care and support in high quality environments.

Our Vision and Values

Our vision is to provide excellent services that promote the independence of the people we support and help them to be active members of their local communities.

Our teams are compassionate and place a real emphasis on listening to and respecting people's wishes. We are proud of the work we do supporting people and are committed to enabling people to live meaningful lives.

We actively encourage our teams to continually learn and develop, providing opportunities to progress their careers with us. We are committed to being an employer of choice making sure that our teams feel valued and supported.

Our ambition is to continue to grow and to consolidate our position as one of the leading specialist care providers in England and Wales.

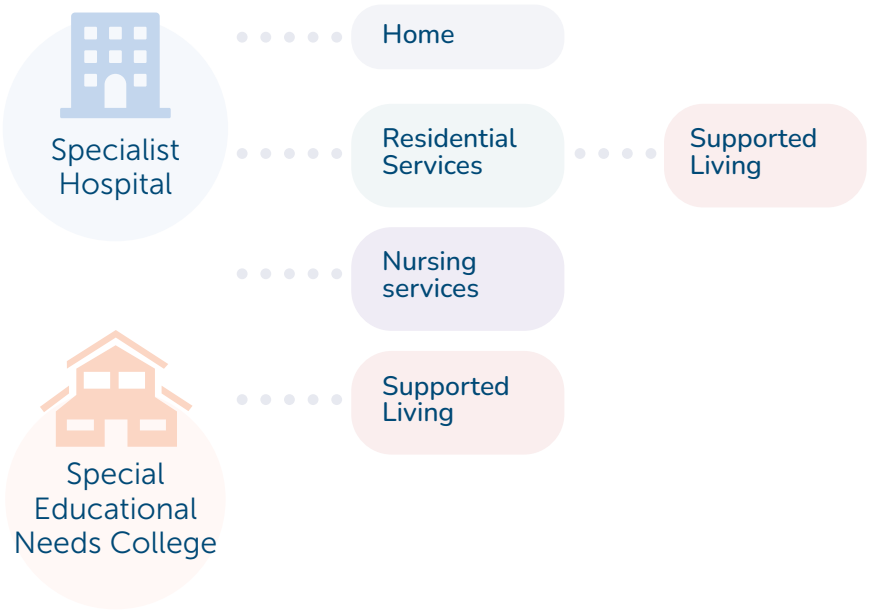
We are proud of the outcomes we have helped the people we support to achieve. You can read more about our services and some of our success stories at **www.iriscaregroup.co.uk**, or scan this QR code.

Our Care Pathways

At Iris Care Group we provide the full pathway of services for people with learning disabilities, autism, mental health issues and personality disorder, along with neurodegenerative conditions and Acquired Brain Injury.

Our supported living, residential, and nursing services allow people to live independent and meaningful lives in the community, whilst our specialist hospitals provide assessment, treatment, and care. Our Special Educational Needs college provides residential and education placements to young people and adults with an Autistic Spectrum Condition.

Supported by our in-house multidisciplinary teams, all our services operate within the framework of Positive Behavioural Support, and detailed care, support, recovery, and rehabilitation pathways tailored to each individual.



Person-Centred Care and Positive Behavioural Support

Iris Care Group is wholly committed to person-centred principles, ensuring a strengths-based approach to care and recognising everyone's individual needs and wishes. Our models are underpinned by Positive Behavioural Support.

Most people referred to us have a history of behaviours of concern, so all our services take a structured approach to the development of behaviour support plans. The journey starts before admission or move in, where our teams prepare an initial support plan using information from the person's previous services, families, and carers as appropriate.

Our Bespoke Recovery Models

Building Better Lives (BBL)

Tailored to create positive measurable outcomes, our Building Better Lives programme looks at the whole person and helps individuals to develop the skills they need to move on to a more independent life.

A focus on five different themes enables every individual to engage in bespoke activity programmes, allowing them to actively develop their own personal goals plan and ensuring they are working towards discharge from the very outset.

Our themes

- Building relationships
- Promoting health and well-being
- Therapeutic engagement
- Community skills
- Looking after my home/environment

Recovery in Supported Environments (RISE)

Our RISE programme has been developed to support people with complex mental health needs to develop the skills they need to succeed in their current placements and prevent them from returning to hospital, even when they have ongoing challenges.

Designed using evidence-based mental health interventions and care, the programme supports individuals to plan person-centred recovery goals and work towards these with tailored support.

iris care group | supported living

Supported Living

Specialist support, high-quality care

Iris Care Group provides supported living for people with a range of needs, helping them to achieve healthy, happy, and fulfilled lives.

Our aim is to support people to live the lives they want to live. We do this by providing the right support at the right time with a focus on independence, choice, opportunity, and supporting people to live a good quality of life.

Supporting people to live the life they choose

Through our range of supported living options across South West England and South Wales, we support adults with a wide range of needs which include learning disabilities, autism, mental health issues, physical disabilities, Acquired Brain Injury, sensory loss, and age-related needs.

We provide a range of accommodation options, delivered through our partner Housing Associations, including small, shared houses and individual flats.

We offer an integrated care pathway, supporting people to move on from our hospitals and residential services to our supported living services within the Iris Care Group, as well as supporting individuals to move from other community services.

Proactive Support with a positive impact

We pride ourselves on working closely with the people we support, their families and circles of support to ensure personal goals, needs, and aspirations are always at the heart of the support we provide.

Nursing Services

Pirton Grange, our nursing care service, specialises in supporting people over the age of 18 with degenerative neurological conditions and Acquired Brain Injury.

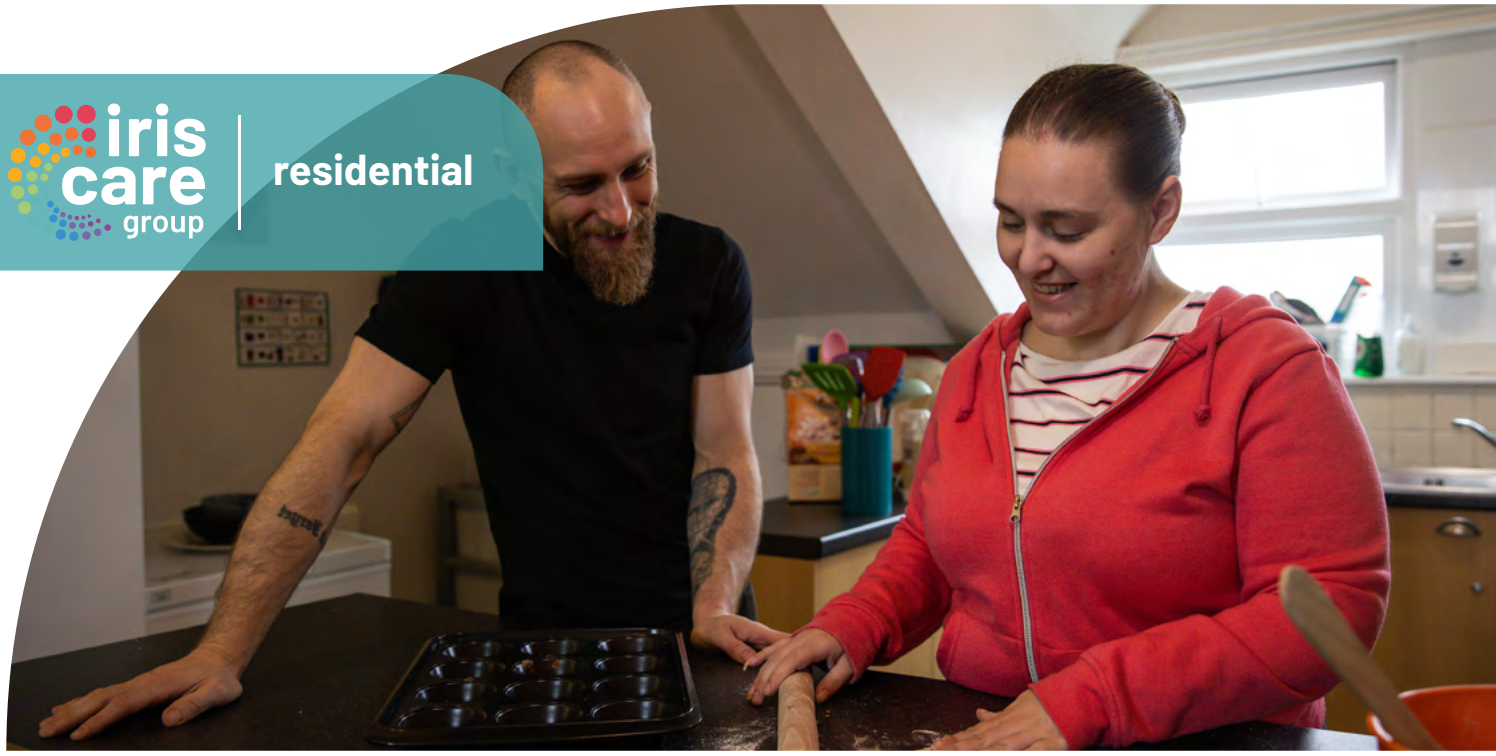
Located in Worcestershire, Pirton Grange provides a safe, comfortable, and supportive home environment with access to round-the-clock clinical care and support.

Our personalised and flexible approach means that we adapt our support to provide aids that help to overcome mobility, sensory, and environmental barriers.

The team offers structured rehabilitation programmes and positive support through our in-house multidisciplinary team.

The needs of the people we support are at the heart of everything we do. We work hard to ensure that the care and support we provide meets every person's needs, abilities, preferences, and lifestyle.

iris care group | residential



Residential

Ocean Community Services (OCS), our residential arm, offers residential care homes across South Wales and the South West of England.

As a specialist provider, we offer step-ups from other community-based services where more intensive support is needed. We also offer step-downs from hospitals, and provide move on options from children's services and specialist colleges.

We offer support to adults with mental health needs, autistic spectrum conditions, learning disabilities, and Acquired Brain Injury, including those with a forensic history and personality disorder.

At OCS we specialise in supporting people with multiple and complex needs, many of whom require additional multidisciplinary support and oversight from our expert inhouse teams.

Why us?

- Person-Centred Care
- Promoting Citizenship
- Recovery Focused Planning
- Co-Production
- MDT Working
- Voluntary and/or Paid Work
- Family Involvement and Support
- Coping Strategies

Ocean Community Services

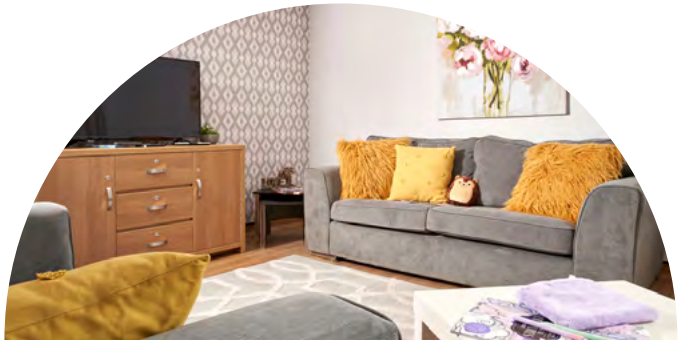
Some individuals will be subject to the Mental Health Act 1983 (Amended 2007) relating to discharge, aftercare, and supervision or Deprivation of Liberty Safeguards.

We believe that everyone in our care is capable of progress and development, and we are committed to their rights for privacy, dignity, choice, fulfilment, and independence. We believe in working with and enabling the people we support in equal partnership.

We take enormous pride in the comments we receive from families, carers, and commissioners for our warm and friendly approach. This motivates us in continuing to offer the very best level of care and support.

Our Focus

- Community Involvement
- Education
- Growing Independence
- Work Opportunities



Hospitals

Iris Care Group operates three specialist hospitals in South Wales, with each hospital benefiting from an extensive inhouse multidisciplinary team.

All the care that we provide is evidence-based, person-centred, and consistent with up-to-date best practice and quality guidance.

All treatment is outcome-focused, with discharge planned on admission to ensure that length of stay in hospital is kept to a minimum.

As a signatory to the Restraint Reduction Network, we have been focused for some time on reducing our use of physical interventions. Our innovative approach to incident data capture and analysis allows us to actively learn from incidents and continuously minimise the severity and volume of incidents.

Heatherwood Court Hospital

Located close to Cardiff, Heatherwood Court Hospital is a specialist hospital providing both low secure and rehabilitation services for men and women. We specialise in supporting those with complex mental health conditions, personality disorder, and forensic histories.

We offer support in small single gender wards and a range of single person, high specification flats for those with highly complex needs.

Pinetree Court Hospital

Pinetree Court Hospital is a specialist hospital in Cardiff, providing person-centred care and treatment for adults over the age of 18 with learning disabilities, Autism, mental health conditions and complex needs. We deliver assessment, intensive treatment, and active rehabilitation within a safe and therapeutic environment and specialise in supporting those with highly complex needs.

Programmes of support are individually tailored and delivered in a timely manner with discharge planned on admission, keeping length of stay to a minimum.

We offer support in small single gender wards and three single person, high specification flats for those with highly complex needs.

St Peter's Hospital

St Peter's Hospital is a specialist neuropsychiatric service offering expert multidisciplinary assessment, treatment, and rehabilitation for adults with a wide range of neuropsychiatric conditions, complex degenerative neurological disorders, and Acquired Brain Injury.

The hospital has dedicated single gender units providing specialist treatment and nursing care to deliver positive outcomes for our patients, their families, and our commissioners.

We provide assessment, treatment, and rehabilitation, as well as a specialist End of Life pathway.

Special Education Needs

As an Additional Learning Needs and Specialist Educational Needs college supporting students between the ages of 18-25 with Autistic Spectrum Conditions, Beechwood College's aim is to ensure all our students have access to transferable, meaningful learning opportunities in a way that takes account of their unique learning style and the impact their condition has on them.

We offer a broad, balanced, and person-centred curriculum that is tailored to the student's personal interests.

Our College's delivery of education is based upon current research and documented best practice, giving us a range of approaches that are adapted to an individual's assessed needs.

We understand at Beechwood College that the involvement of parents or carers is vital in supporting the progress of every young person.

This involvement is ensured by our family friendly, open-door policy where our aim is to offer parents and carers progressive support and advice. The most successful placements are where we all work together.

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Make a Referral

We aim to provide assessment of all referrals within 48-hours.

Our experienced Placement Coordinators, who are each responsible for the divisions of Supported Living Services, Residential Services, Nursing Services, Hospitals, and the College, will request relevant information and arrange a comprehensive assessment by an appropriate Service Manager and/or member of the multidisciplinary team as required.

Following the assessment and discussion with the teams, a decision will be communicated immediately to the referring professional as to whether we would be able to support the person.

Detailed assessment reports, including support or treatment recommendations and costings for each individual referral are provided to Commissioners.

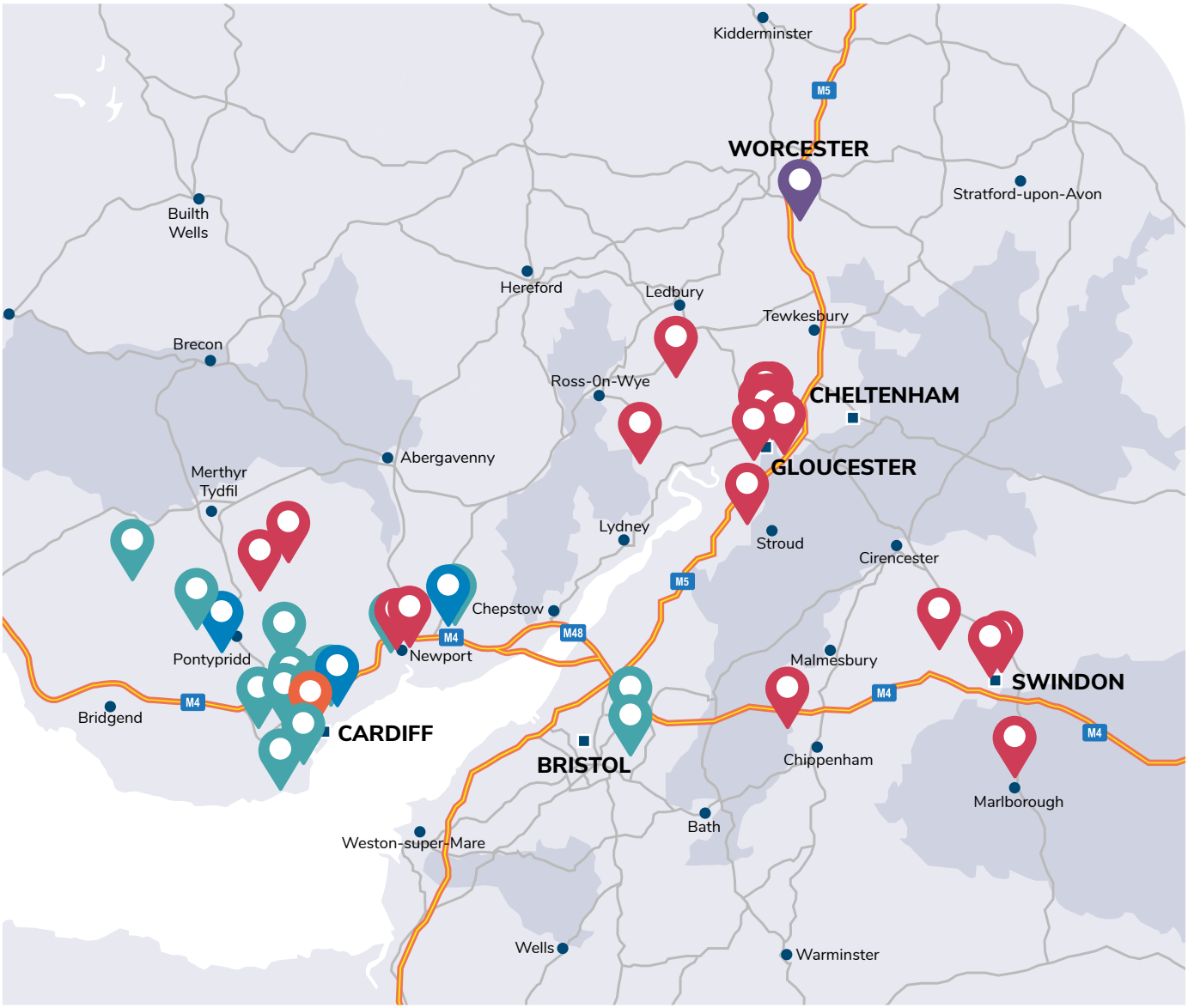
To make a referral to any of our services:

Call **03300 567 888** and ask for the Client Referral Team or email **referrals@iriscaregroup.co.uk**

PEOPLE'S
AWARDS

Our Locations

Supported Living Nursing services Residential Hospitals Special Education Needs



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